

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: James J. Crow  
Assignee: BroadJump, Inc. (now part of Motive Communications, Inc.)  
Title: System Of Automated Configuration Of Network Subscribers For  
Broadband Communications  
Serial No.: 09/653,486 Filing Date: August 31, 2000  
Examiner: Unknown Group Art Unit: 2181  
Docket No.: MTV0017US

#3  
LDS  
11-4-03

Austin, TX  
**RECEIVED**

Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

SEP 04 2003

Technology Center 2100

**POWER OF ATTORNEY BY ASSIGNEE OF ENTIRE INTEREST AND CHANGE  
IN CORRESPONDENCE ADDRESS**

Dear Sir:

The above-identified assignee, a Delaware corporation, hereby revokes all powers of attorney previously given and appoints the attorneys and/or agents identified by the following attorneys to prosecute the above-identified application and to transact all business in the United States Patent and Trademark Office in connection therewith:

Marc R. Ascolese (42,268); Sam G. Campbell (42,381); Brenna A. Brock (48,509); D'Ann Naylor Rifai (47,026); Eric A. Stephenson (38,321); and Justin M. Dillon (42,486).

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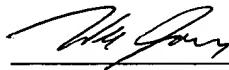
**ASSIGNEE CERTIFICATION UNDER 37 CFR 3.73(B)**

The undersigned representative of the above-identified assignee certifies that the above-identified assignee is the assignee of the entire right, title and interest in the above-identified patent application by virtue of a chain of title from the inventors of the above-identified patent application to the above-identified assignee as shown below:

1. The document was recorded in the Patent and Trademark Office at Reel 011070, Frame 0071.
2. The assignee of the entire interest, BroadJump, Inc., merged with Motive Communications, Inc., as evidenced by a copy of the Delaware Secretary of State Certificate of Ownership effective May 5, 2003 and a copy of the Texas Office of Secretary of State Certificate of Merger effective May 14, 2003, both submitted herewith. These documents are being simultaneously submitted for recordation in the USPTO.

The undersigned (whose title is supplied below) is empowered to sign this certificate on behalf of the above-identified assignee.

8-25-03  
Date

  
MOTIVE COMMUNICATIONS, INC.  
Wesley Jones  
Vice President and General Counsel